



The Devil is in the Details

GUARANTEE TC GEAR® RAZOR G PISTOL BASE PAD

Product	TC GEAR® RAZOR G PISTOL BASE PAD
Guarantor	Targets Creators LLC with registered office in Wrocław, Białawieska 121 lok. 6, 54-234 Wrocław, entered in the register of entrepreneurs kept by the District Court for Wrocław Fabryczna in Wrocław, VI Economic Division of the National Court Register under KRS no.: 0000950129, NIP: 8943180451, REGON: 521135018.
Guarantee period	• Lifetime
Territorial scope of the guarantee	• Europe
What is covered?	• Cracks and deformations in the material which render the product unusable, including those caused by mechanical damage
What is excluded?	<p>• Coating, scratches, screw connections (screws and threads).</p> <p>Any attempt to repair or modify the Product by the customer will void the guarantee.</p> <p>The guarantee does not cover damage resulting from force majeure such as atmospheric phenomena, floods, fires, etc.</p> <p>The guarantee does not cover defects/damage resulting from misuse of the Product.</p> <p>The guarantee does not cover defects/damage caused by improper use inconsistent with the instruction manual, as well as proper storage, maintenance, transport.</p>
Deadline for reporting a defect/damage	The Eligible Customer is obliged to report a defect / mechanical damage to the Product immediately, but not later than within 14 days from the date of its discovery. Failure to report the claim within the mentioned time frame releases the Guarantor from the obligation to remove such defect.
The form of reporting a defect/damage	• Written (on pain of nullity), sent to the guarantor's address
What should the report of defects/damage include?	<p>• A detailed description of the damages detected, the causes and conditions under which the defect occurred.</p> <p>In order to ensure efficient handling of the guarantee procedure, we recommend that you include photos of the damaged Product, in order to allow an assessment of the damage to the Product. You may also send the damaged Product at the Guarantor's expense.</p>
Period of consideration	<p>• 30 working days.</p> <p>Working days are considered as Monday to Friday, excluding holidays and public holidays.</p>
Guarantee rights	In the event that the guarantee claim is valid, the Guarantor will replace the Product with a new one and send it to the Eligible Customer at the Guarantor's expense. The defective Product then becomes the property of the Guarantor.
Statutory Warranty	The guarantee does not exclude, limit or suspend the buyer's rights under the statutory warranty provisions for defects of the goods sold.